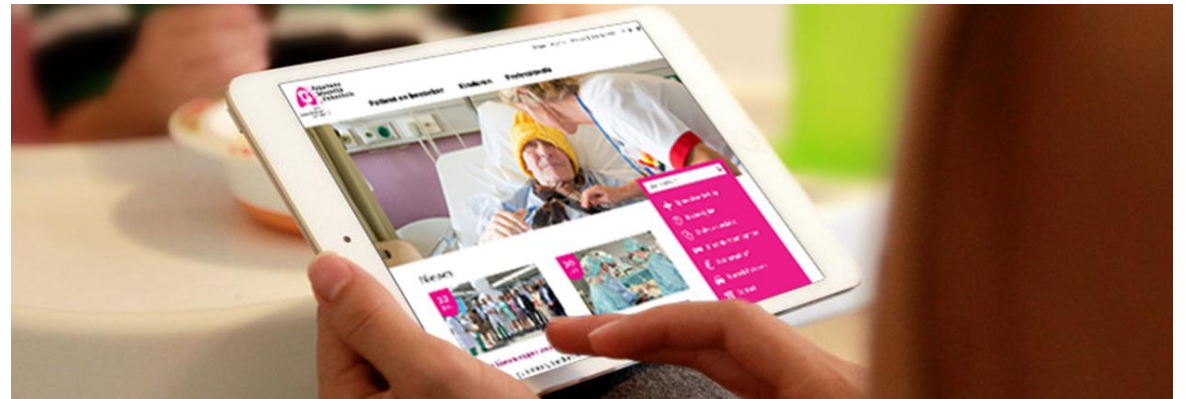


Care for accessibility in Healthcare



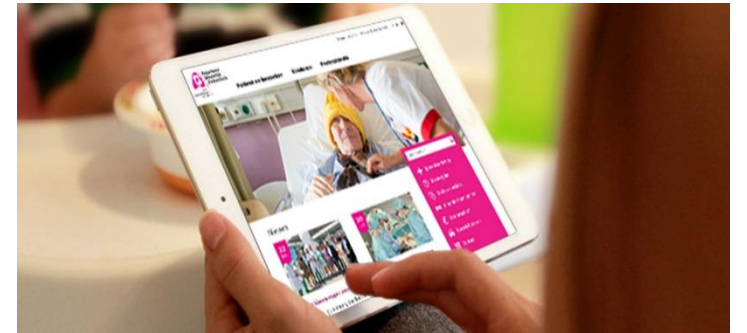
Monique van der Heijden - Accessibility Foundation

January 11 2018



Imagine you're ill...

- Internet
- Websites hospitals/healthcare
- Personal electronic medical record
- E-health apps



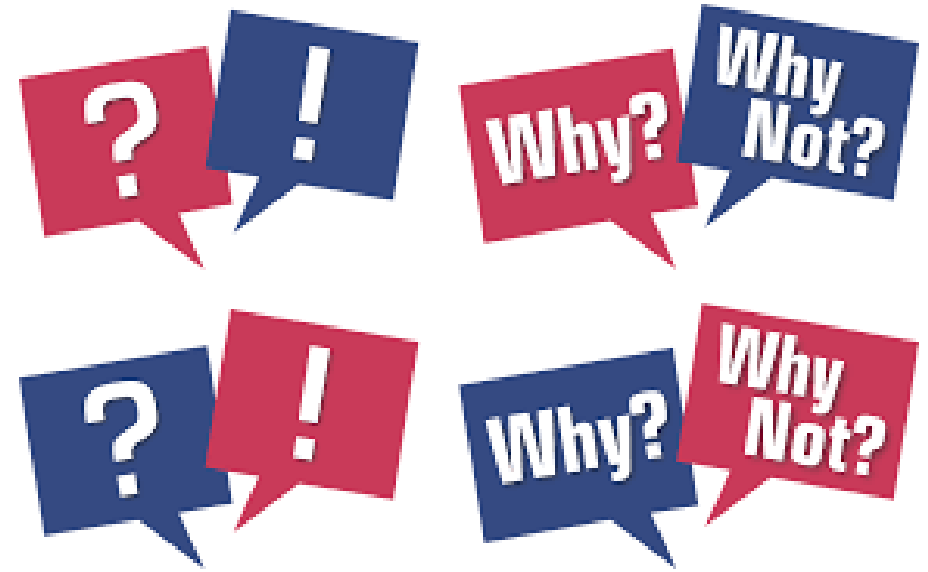
Information and facilities for all available?

- For all needs, abilities, backgrounds, education?
- Inclusive design?
- 15%-25% population has a disability



When you don't know, you don't care

- Monitor Accessibility to create awareness and urgency
- Monitor 2016 all branches



Why a Monitor Healthcare

- Everyone needs access to good healthcare
- Focus on independence / self-support patient
- Your health is private
- 15%-25% of the population has a disability
- Technological developments



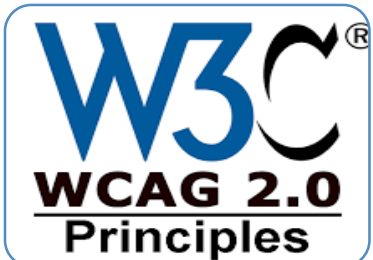
Legislation demands accessibility



Convention on the Rights of Persons with Disabilities (CRPD, 2016 in NL)



Law equal treatment on grounds of disability or chronic illness (2017)



Standards framework

WCAG 2.0 & EN 301 549

Research 'Monitor Healthcare'

- **Quantity and quality research**
 - More than 16.000 websites
- **Technical research**
 - 8611 automatic, 63 manual
- **Focus on the organisation**
 - 82, 62, 11



A need for digital care in healthcare

- No surprises
- Good time for change
- Presentation of our research to the Dutch secretary-general of Ministry of Health



What would we like to achieve in 2018



What can you do?

- Inclusive design & development according to international standards
- User participation
- Increase awareness



Thank you!

- You're welcome at the presentation of our research:
 - January 24 from 10.00 - 12.00 AM
 - St. Antonius Ziekenhuis, Utrecht

